

Reliability Learning Collaborative 2018

# Increasing Safety and Reliability

## Networking Dinner

4 December 2018



Pre-dinner drinks 6.00pm  
1889 Enoteca Restaurant, Woolloongabba

Overview SRIP Partnership – Matthew O'Brien  
After dinner speaker – Reliability in Action – Sandy Blake, Whanganui District Health Board

## Reliability Learning Collaborative

5 December 2018



8.00am - 4.30pm – Emporium Hotel, South Brisbane

Time	Session Type	Topic	Facilitator
8.00am - 8.20am	<b>Welcome and introductions</b>	Overview format for the day	Kirsten Dyer
8.20am - 9.15am	<b>Cognitive Institute presentation</b>	<b>Promoting Reliability and Professional Accountability</b>	
	Increasing Reliability	a. Understanding variability when working to increase reliability (+ link to IRISH)	Dr Mark O'Brien
	Measurement and Accountability	b. How to use SUFS and PPA at a unit level	
9.15am - 10.00am	<b>World Café*</b>	<b>Speaking Up for Safety™</b>	Kirsten Dyer
	Strategies for embedding	Safety and Reliability Partners sharing experiences of implementing SUFS	Louise Cuskelly
		1. Sharing your organisation evaluation process and outcomes (data or narrative)	Nina Bianco
		2. Project challenges and your solutions	Dr Mark O'Brien
		3. Strategies for linking SUFS to PPA	Dr Lynne McKinlay Dr Stephen Walker
10.00am - 10.30am	<b>Morning tea – Sharing resources developed</b>		
10.30am - 11.30am	<b>Partner presentations session 1</b>	Our Target Zero Harm Journey. Heads, Hearts and Hands	KKH
		Pathway to Excellence in Patient Safety and Quality	CHQ
		Q&A all participants	Open discussion
11.30am - 12.30pm	<b>Partner presentations session 2</b>	Challenges in Regional Settings	DDHHS
		Patient Safety Framework	KTPH
		Q&A all participants	Open discussion
12.30pm - 1.30pm	<b>Lunch</b>		
1.30pm - 2.30pm	<b>Partnered session</b>	<b>Speaking Up for Safety</b>	Nina Bianco
	Measurement and Accountability: Increasing Reliability	Behaviours being identified in PPA Reporting Tools	
	What behaviours are we dealing with?	Polling on behaviours	Open discussion
2.30pm - 4.00pm	<b>Skills module</b>	<b>Introduction to Building Resilience and Avoiding Burnout</b>	Dr Lynne McKinlay Dr Stephen Walker
	Building Resilience	(Burnout self-assessment)	
4.00pm - 4.30pm	<b>Summary, photos and close</b>		Dr Mark O'Brien

Agenda topics are subject to change.

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